

Nondiscrimination and accessible communication

Everyone deserves equal access to care, information, and support.

Heisinger Bluffs complies with applicable federal and state civil rights laws. We do not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Your rights

1 Equal access to care

We provide services without unlawful discrimination based on race, color, national origin, age, disability, or sex.

2 Accessible communication

People with disabilities may receive reasonable modifications and free appropriate aids and services, including qualified sign language interpreters and information in large print, audio, and accessible electronic formats.

3 Language assistance

People whose primary language is not English may receive free language assistance, including qualified interpreters and information written in other languages.

Need assistance?

Contact our grievance officer for communication support or help filing a grievance.

Janice Brown-Currithers

Section 1557 Coordinator

1002 W. Main Street
Jefferson City, MO 65109

Phone [573-644-6333](tel:573-644-6333)
Fax 573-636-9306
Email jbrown-currithers@hbrhc.com

Filing a civil rights complaint

If you believe Heisinger Bluffs failed to provide these services or discriminated against you, you may file a grievance with our Section 1557 Coordinator. You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights.

[File through the HHS Complaint Portal](#)

[View complaint forms and instructions](#)

U.S. Department of Health and
Human Services
Office for Civil Rights
200 Independence Avenue SW
Room 509F, HHH Building
Washington, DC 20201

Phone: 1-800-368-1019
TDD: 1-800-537-7697

This notice is provided under Section 1557 of the Affordable Care Act.